

## **Hansen Dam Horse Park Feed & Shavings Information for Trainers & Exhibitors**

Hansen Dam Horse Park has implemented an upgraded feed and shavings system for trainers and exhibitors. This online platform will make ordering easy and fast. All orders must be pre-paid, and all deliveries will be made from the day before the show starts through Saturday morning, based on the arrival information provided by the person ordering.

Below is information to share with your exhibitors and their trainers. If you have any questions about this new system, please reach out to the HDHP office staff ([info@hdhorsepark.com](mailto:info@hdhorsepark.com)).

The online store will be available two weeks before the show.

The online store is at: <https://langershows.com/feed-and-bedding/>

- Make sure to select the correct show. Multiple shows may be listed on the website.
- Pre-payment with a credit card is required and a handling fee is included.
- Please encourage people to order early to ensure availability and timely delivery.
- To guarantee next day delivery, orders must be placed by noon the day prior.
- Saturday is the final day for deliveries, and orders must be placed by noon on Friday.
- Individual orders will be placed in the stall. Barn orders will be placed in barn aisle.
- Same day orders are not available.
- Orders may be refunded for a scratched horse if HDHP is notified by email at least three days before the start of the show. A \$25 handling and re-stock fee will be assessed.
- Orders may be modified at no extra charge providing the order is not in the delivery queue. Use the email below for notification.
- If you experience technical difficulties, contact HDHP office staff at: [info@hdhorsepark.com](mailto:info@hdhorsepark.com). Please be advised that you cannot place orders via this email.

*Good luck and have fun!*

The Team at Hansen Dam Horse Park